

Privacy Notice 'DisBalancer'

Last update 16.02.2022

Here, in disBalancer, we care about your personal data and do everything possible to protect it. This Privacy Notice is here to help you understand what your personal data is collected, stored and used, and what happens to it, when you use our website and services.

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1. About us

We are **Hacken OÜ**, located at Kai tn 1-5M, Tallinn city, Harju county, 10111, Estonia, registration code: 14351915. From now on, Hacken OÜ will be referred to as "we" and "our."

We are the controller of your personal data, so we determine what, for what purpose and how your personal data will be processed.

If you have any questions, you can contact us by sending an email support@hacken.io. You can also send us a letter at the address: Kai tn 1-5M, Tallinn city, Harju county, 10111, Estonia.

2. About this Privacy Notice

Privacy Notice is a document, practically a statement of us as a business to you (data subject) that describes how we collect, use, retain and disclose personal data.

Our Privacy Notice applies to our [Website](#). We also describe the data we may receive from third parties.

3. Personal data that we process

The data we process is divided into categories: technical information, data provided to us by the Visitors and Users and data obtained from third parties.

Technical data. When you visit our website, some data is collected automatically. We need technical data to operate, maintain, and improve our website. This includes data such as IP address, UTM parameters, geolocation, device type, browser type and data about your interaction with the website - session ID.

Data are provided to us by the following data subjects:

- Visitors — all persons who visit our website.
- Users — visitors who filled our forms.

Once again, detailed about what personal data we collect:

Type of data	Description of data	Legal basis	Reasons for processing
Visitors			
Automatically collected data	<ul style="list-style-type: none">• Technical information;• Session ID.	Legitimate interest	Website operation;
You agree to the use of cookies	<ul style="list-style-type: none">• Cookies.	Consent	Analytics; Statistics.
Users			
You fill out the 'Contact Us' form	<ul style="list-style-type: none">• Firstname Lastname;• Email;	Performance of a contract	Provide a service

	<ul style="list-style-type: none"> ● Company; ● Title. 		
You connect a wallet and make transactions	<ul style="list-style-type: none"> ● Wallet data; ● Amount; ● Commission. 	Performance of a contract	Provide a service
Data provided by third parties			
Communication via ‘Telegram’	<ul style="list-style-type: none"> ● Name; ● Nickname; ● Photo; ● Phone; ● Other information that can be obtained via Telegram. 	Legitimate interest.	Communication.
Communication via ‘Twitter’	<ul style="list-style-type: none"> ● Name; ● Photo; ● Other information that can be obtained via Twitter 	Legitimate interest.	Communication.
Communication via ‘Coingecko’	<ul style="list-style-type: none"> ● Name; ● Email; ● Other information that can be obtained via Coingecko 	Legitimate interest.	Communication.
Communication via ‘Reddit’	<ul style="list-style-type: none"> ● Name; ● Photo; ● Other information that can be obtained via Reddit 	Legitimate interest.	Communication.

Communication via ‘Medium’	<ul style="list-style-type: none"> ● Email; ● Photo; ● Other information that can be obtained via Medium 	Legitimate interest.	Communication.
Communication via ‘Github’	<ul style="list-style-type: none"> ● Email; ● Name; ● Other information that can be obtained via Github 	Legitimate interest.	Communication.
<p>Pay your attention. We knowingly do not process the personal data of users under the age of 18 without consent from legal representative(s). If you are such a user, or you are the legal representative of the user, please let us know by email support@hacken.io.</p>			

4. Period of data storage

We store **user data** during the use of our services and for 3 years afterwards.

We store **technical data (visitor data)** for up to two years.

You can exercise your right to delete your data. In this case, your data will be deleted from our servers within 30 days of your request.

5. Your privacy rights

You, as subjects of personal data, have the following rights:

The right to access information.	You can request an explanation of the processing of your personal data.
The right to portability.	You can request all the data that you provided to us, as well as request to transfer data to another controller.

The right to restrict processing.	You may partially or completely prohibit us from processing your personal data.
The right to file complaints.	If your request was not satisfied, you can file a complaint to the regulatory body.
The right to be forgotten.	You can send us a request to delete your personal data from our systems, unless there is a legal requirement to keep it.
The right to withdraw consent.	For data that you have previously consented to, you can always withdraw your consent and we will stop processing it.

To exercise your rights, write us an email at support@hacken.io. We will answer you as soon as possible.

If your request was not satisfied, you can file a complaint to the regulatory body — the Data Protection Inspectorate, at info@aki.ee or write a letter to 39 Tatari St., 10134 Tallinn.

6. Sharing data with third parties

We use your personal data to perform a contract and for communication between us and the user. We use and transfer your personal data in measures which are needed to perform a contract. Also, we transfer your data on the following grounds:

Consent. We transfer your personal data based on your explicit consent.

Compliance with the law. We will disclose your personal data to third parties to the extent that it is necessary:

- to comply with a government request, court order, or applicable law;
- to prevent unlawful use of our website or violation of the Terms of Use of our website and our policies;
- to protect against claims of third parties;

- to help prevent or investigate fraud.

Transfer to third parties: We transfer your personal data to third parties on the basis of a public offer for processing on our behalf, subject to technical and organizational measures to protect your personal data.

7. Transfer of data outside the European Economic Area

The personal data we collect is stored on our servers in Google Cloud. By default, the data is processed in Estonia, but we may need to process your personal data in another country.

8. The use of cookies

We process technical data, do not collect cookies. If you wish to get sure, please, check your browser settings at these links:

[Internet Explorer](#)

[Microsoft Edge](#)

[Vivaldi](#)

[Firefox](#)

[Chrome](#)

[Safari](#)

[Opera](#)

We use the following cookies:

Cookie name	Purpose	Expiry
_ga	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years
ga#	Used by Google Analytics to collect data on the number of times a user has visited the website as well as dates for the first and most recent visit.	2 years

9. Update

This Privacy Notice and the relationships falling under its effect are regulated by the GDPR. Existing laws and requirements for the processing of personal data are subject to change. In this case, we will publish a new version of the Privacy Notice on our website. If significant material changes are made that affect your privacy and confidentiality, we will notify you by email or display information on the website and ask for your consent.